

Pre-Paid Catered Halls Terms & Conditions  
Academic Year 2022 - 2023

These are the Terms upon which the University of Plymouth (the "University", "We" or "Us"), shall provide the Pre-Paid Catered Halls Package (the "Package") as described in this document for the pre-purchase of meals from the University's dining facilities to you. By booking the Package as detailed below, you are deemed to have accepted these terms and conditions.

These Terms are supplemental to your existing terms and conditions with the University, including but not limited to your Student Contract, your Halls Licence Agreement and the University's Student Handbook.

Eligibility

The Package is open to all registered full-time, student apprentices & postgraduate students of the University, subject to these terms and conditions for your personal use.

The Package is only available to students staying in University of Plymouth managed Halls of residence only. These are:

**Francis**

Breakfast will consist of:

- 5 item cooked breakfast or
- Breakfast bap or
- Continental (meats, cheese, fruit & yoghurt),
- All served with tea, coffee, water or fruit juice

Dinner will be 2 courses (main meal and dessert). There will be 2 options – a meat based meal or a vegetarian / vegan meal which will also be gluten free. Served with tea, coffee, water or fruit juice. One drink per meal will be included. Water will be refillable.

Alcohol, retail, branded bottled drinks and confectionery items cannot be taken as part of the Package. This list of exclusions is not exhaustive, and items may be added or removed from sale by the University. Bulk-buying of a single or similar items is not generally permitted and is at the sole discretion of University Staff.

The Package will commence from Monday 19<sup>th</sup> September 2022 for term time during the Academic Year. The dates of the Package will be:

Monday 19<sup>th</sup> September 2022 – Friday 16<sup>th</sup> December 2022

Tuesday 3<sup>rd</sup> January 2023 – Friday 2<sup>nd</sup> June 2023

The Package is available Monday to Friday inclusive and will not be available during Christmas breaks or on Bank Holidays.

Meal allocations are fixed by times and to the venues outlined above. The University of Plymouth reserves the right to amend the meal times and catering outlets detailed due to emergencies and unforeseen matters beyond the University's reasonable control. If it is necessary to change any of the catering arrangements due to planned maintenance etc., we will provide at least 7 days' notice and you will be notified of the change by Email.

### Price and Payment Arrangements

The Pre-Paid Catered Hall Package costs £1,575 per annum.

Payment must be made once accommodation is booked.

The full amount of £1,575.00 is payable when booking your accommodation and must be paid using the Estore link on the Accommodation pages of the University website.

### Refunds

The Package is non-refundable. This includes refunds for any meals that are not taken.

The University shall have no obligation to give any discounts or refund of the pre-



history in order to administer and manage the Package. If you have any questions about how we process your personal information, please contact us at the Data Protection Officer at [dpo@plymouth.ac.uk](mailto:dpo@plymouth.ac.uk).

Any complaint or concerns by you in relation to the meal plan scheme must be made in accordance with the University's complaints process.

Any changes to the Package, emergency changes or changes to these terms and conditions will be notified to your University email address only.

We may revise these terms and conditions from time-to-time.