

**Pre-Paid Catering Package Terms & Conditions**  
**Academic Year 2024-2025**

These are the terms and conditions (the Terms) upon which the University of Plymouth (the "University", "We" or "Us"), agrees to provide the Pre-Paid Catering Package (the "Package") to University students (the "Student", "You", "Your") living in self-catering and private sector accommodation as described in this document for the pre-purchase of meals from the University's dining facilities. By booking the Package as detailed below, You are deemed to have accepted these Terms.

These Terms are supplemental to Your existing terms and condition with the University, including but not limited to, Your Student Contract, if relevant your Halls Licence Agreement and the University's Student Handbook.

**Eligibility**

Purchase of the Package is open/available to all registered Students, student apprentices & postgraduate Students of the University, subject to these Terms, however the University reserves the right, at any time, to refuse to offer the Package to any individual at its absolute discretion.

To ensure their eligibility, Students attending for each meal under the Package will be required, on request, to present their University of Plymouth student card (ID card) at each meal. The catering staff will be unable to serve You if you do not have your ID card.

The catering staff reserve the right to refuse service under the Package should You not present your ID card when requested, or, if you attempt to use another person's card. The University reserves the right for catering staff to request additional ID/identification from Student's when using the Package. If service is refused, You will be unable to purchase a meal using Your Package and You will need to pay for the meal separately. Any missed meals will not be refunded, and the value of the missed meals cannot be refunded or carried forward. The Package is not transferable.

In order to ensure you are able to access Your Package at all times, You are responsible for ensuring that you have a valid ID card with You when requesting meals under the Package. Details of obtaining a replacement card can be found at: <https://www.plymouth.ac.uk/about-us/university-structure/service-areas/estates-facilities/facilities/university-card>.

**Package Entitlements**

The Package entitles you to Breakfast and Dinner served Monday – Friday.

Meals are served at the following times:

- Breakfast (Monday to Friday) 07:30 – 11:00
- Dinner (Monday to Friday) 16:30 – 18:30

Breakfast is available in Drakes Café, RLB Terrace Café or JBB Café.

Dinner is available in Drakes Café only.

Breakfast will consist of:

- Up to a 5-item coked breakfast OR
- Breakfast bap/wrap OR
- Cold breakfast (cereal, fruit, pastries, and yoghurt)



Should you require any reasonable adjustments to the Package, for religious or disability reasons please contact [catering@plymouth.ac.uk](mailto:catering@plymouth.ac.uk)

